

To whom it may concern,

December 10, 2025  
Japan Entertainment Inc.  
Ryubo Shoji

We have received notification that a confectionery product sold by Japan Entertainment Inc. at merchandise stores in Junglia Okinawa, contained partial allergen labeling errors. Sales of the affected product have been immediately suspended, and we will voluntarily recall items that have already been purchased.

At present, there have been no reports of health-related issues.  
We sincerely apologize for the inconvenience and concern this may cause.

If you have the affected product in your possession and have a milk allergy or soy allergy, please refrain from consuming it.

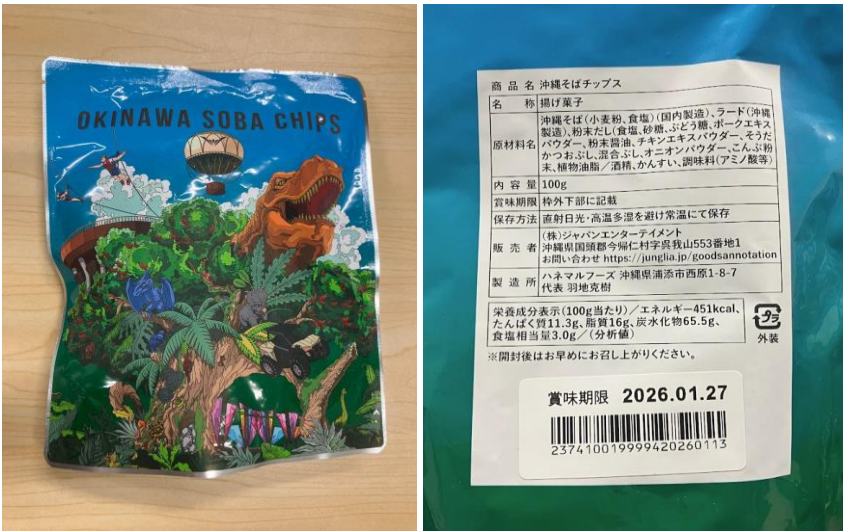
<Products subject to recall>

Product name: Okinawa Soba Chips  
Product type: Fried snack  
Retail price: 1,400 yen (tax included)  
Points of sale: Merchandise stores within Junglia Okinawa  
"Village Bazaar: Market" "Village Bazaar: Resort"  
Seller: Japan Entertainment Inc.  
Distributor: Ryubo Shoji  
Manufacturer: Hanemaru Foods  
Sales period: July 4, 2025 - December 9, 2025  
Units sold: 9,823

Relevant allergens: Milk, soy

The above allergens should have been indicated on the packaging, but were omitted

<Details of the product and allergen labeling>



<Background of the incident and measures to prevent recurrence>

This incident occurred due to a lapse in information sharing with the inspection agency commissioned by the distributor, resulting in labels being printed without the required allergen information. The omission was identified yesterday, December 9, during revisions to the product specification sheet. It was reported to us that evening.

We removed the affected product from store shelves on the day the report was received, and it is not currently being sold. We are also reconfirming that there are no errors for other products inspected and labeled through the same distributor and inspection agency, by cross-checking them against the ingredient composition lists submitted by the manufacturers.

We will also reconfirm allergen labeling for all other food products.

This notice will be posted on our website to reach customers who have already purchased the product. We will also contact those who visited during the relevant period and registered their email addresses when purchasing tickets on the official Junglia Okinawa ticket website.

<Regarding product recall>

If you believe you have the affected product, please confirm it is the item listed above and contact us using the details below. Please note that any personal information you provide will be used solely for responding to this matter and will not be used for any other purpose

[Customer inquiries regarding this matter]

Ryubo Shoji, 2nd Business Division

098-869-4344

(Business hours: Weekdays 10:00-17:00)

We take this situation very seriously and will review our management systems as part of our efforts to prevent a recurrence.

We sincerely apologize once again for any concern or inconvenience caused.