

Important Notice

July 24, 2025
Japan Entertainment Inc.

Usage Method for "HORIZON BALLOON" Has Changed

HORIZON BALLOON is an attraction that is significantly affected by weather and wind conditions.

To ensure that more guests can safely enjoy this unique experience, we are changing how Premium Passes and numbered tickets are used for this attraction.

The new system will replace the previous time-specified system with a priority boarding system when flight conditions are met.

The updated system is as follows:

From park opening on the day of your visit, numbered tickets will be distributed on a first-come, first-served basis at the "HORIZON BALLOON Lounge" next to the attraction.

Once flight conditions are met, we will inform guests in numerical order.

Premium Pass holders are also required to visit the dedicated booth to receive a numbered ticket. Priority access for ticket distribution and boarding will be provided.

* Numbers are distributed on a first-come, first-served basis and cannot be selected.

* Receiving a numbered ticket does not guarantee participation.

* Even if your number is called, weather conditions may cause extended waiting times or prevent participation. Thank you for your understanding.

* If your Premium Pass cannot be used due to the cancellation of HORIZON BALLOON flights, a refund will be provided regardless of whether you received a numbered ticket.

We apologize for any inconvenience this change may cause.

If you have already purchased a Premium Pass and would like to cancel and request a refund, please contact the company from which you made your purchase.

We remain committed to ensuring safe and secure park operations.

Thank you for your continued understanding and cooperation.