

Important Notice

Japan Entertainment Inc.

~Usage Method for "HORIZON BALLOON" Has Changed~

HORIZON BALLOON is an attraction that is significantly affected by weather and wind conditions.

To ensure that more guests can safely enjoy this unique experience, we have replaced the previous “time-specified system” with “a registration-order boarding system”. Guests will be called and guided in the order of registration when flight conditions are met.

The updated system is as follows:

From park opening on the day of your visit, please register for use at the HORIZON BALLOON attraction entrance.

*If the attraction is scheduled to be closed for the entire day, registration will not be available.

Once flight conditions are met, we will notify you at the contact information provided during registration. After receiving the notification, please return to HORIZON BALLOON, and you will be guided in the order of your return.

*Please note that registration does not guarantee the notification if weather or other conditions are not met.

*Even after being notified, changes in weather may result in long waiting times or being unable to experience the attraction.

<About Premium Passes>

Due to the change in the system, Premium Passes for HORIZON BALLOON will no longer be sold. Guests who already hold a Premium Pass will be given priority access once flight conditions are met. Premium Pass holders must also come to the HORIZON BALLOON attraction entrance after park opening.

If you have already purchased a Premium Pass and wish to cancel and receive a refund, please contact the company from which you purchased it.
